RISING TIDES
MUSIC CENTRE

Please find within this document all relevant information as pertains to payment terms and options, and general terms & conditions.

Please read carefully before completing the form.
Return to kirstie@rtmc.co.uk.

kirstie@rtmc.co.uk
07511023396

Fallen Industries, Champions
Business Park
Arrowe Brook Road
Upton
CH49 0AB

RISING TIDES
MUSIC CENTRE

PAYMENT TERMS & OPTIONS

Each session works out at £19 across a 10 week term.

There are 4 terms per year.

This can be paid either as:
- one lump sum of £190 per term
- split across three monthly payments of £66.50 which includes a 5% admin fee.

Payments are due before the commencement of each term and are non refundable. We do offer a **two week trial** which is £38 (also non-refundable) which will be deducted from the remaining amount should you wish to continue.

Rising Tides Music Centre – Terms & Conditions Agreement

Please read carefully before signing. By signing, you agree to the following terms for your child's participation at Rising Tides Music Centre (RTMC).

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1. General Conduct

- All students must show respect towards staff, fellow students, visitors, and property at all times. Disrespectful, disruptive, aggressive, or unsafe behaviour will not be tolerated.
- Bullying will not be tolerated under any circumstances. This includes, but is not limited to, bullying or harassment based on race, ethnicity, religion or beliefs, gender, gender identity, sexuality, disability, age, appearance, social background, or any other personal characteristic. Behaviour that we deem harmful, threatening, or serious enough will result in immediate termination of the participant's place.

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2. Payments

- All fees are non-refundable, including in cases where a student withdraws before or during the term. For those paying in three monthly instalments, all scheduled payments remain due in full.
- Payment must be made in full before the student's first session, unless a written payment plan has been agreed. If you choose the option to pay in three monthly instalments, we will provide the necessary details for you to set up a standing order.
- Missed sessions (including illness or holidays) will not be refunded or credited.

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3. Equipment & Property

- All equipment and instruments provided by Rising Tides Music Centre must be treated with care.
- If equipment is broken or damaged due to deliberate misuse, or if any vandalism or intentional damage to the premises occurs, the student's place will be terminated immediately without refund, and the cost of repair/replacement will be charged to the parent/guardian.
- Students are encouraged to bring their own equipment where appropriate
- The kitchen facilities belong exclusively to Community Care and are not accessible to us. Drinking water will be provided; however, we encourage participants to bring their own refillable water bottles, which can be topped up as needed under the supervision of a tutor.

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4. Health & Safety

- To ensure the safety and wellbeing of your child, please inform co-leads of any relevant medical, behavioural, or learning needs as soon as possible.
- Rising Tides Music Centre is committed to taking every reasonable measure to ensure the safety of all students; however, RTMC will not be held responsible for any injury or harm resulting from inappropriate or dangerous behaviour.
- During sessions, participants must remain inside the building at all times.
- To help participants make the most of their time at RTMC, bands formed during sessions are encouraged to use WhatsApp groups to socialise outside of sessions and strengthen friendships. However, this must be done with the clear understanding that all policies outlined in these Terms & Conditions also apply to communication within these groups. Where group chats are used for band-related communication, we strongly recommend that:
    - Participants follow the platform's age guidelines (e.g. WhatsApp requires users to be at least 13 years old).
    - Only active Rising Tides members are included in the group, and additional friends are not added.
    - Groups are limited to individual band members rather than including the entire age group.
    - The primary purpose of the group remains focused on band-related communication (for example, sharing song ideas or organising practice).

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5. Attendance & Punctuality

- Students should arrive on time and be collected promptly at the end of sessions. Please let us know with as much notice as possible if your child is going to be late or absent.
- As this is a paid course, we encourage all participants to attend as many of their enrolled sessions* as possible, as absences may affect the overall experience of the group (*as determined by the age group that they are in)
- Please provide at least four weeks' notice (by week 8 of our 10-week term) if your child will **not** be returning for the next term. If notice is not received by this deadline, the first monthly instalment will be required, regardless of your standard payment method. Having advance notice will help us plan ahead, manage spaces and ensure we can offer places to other families where necessary.

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6. Photography & Media Consent *(optional – please tick)*

☐ I consent to my child being photographed during activities for promotional purposes*
☐ I consent to my child being filmed during activities for promotional purposes*
☐ I do **not** consent to either of the above.

*If you do give consent, we will always seek your approval for any photos or videos of your child before sharing them on social media or other platforms, so you are fully aware of what is being posted.

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7. Agreement

I have read and understood the above Terms & Conditions and agree to abide by them.

Child's Name: _____

Date of Birth: _____

Parent/Guardian Name: _____

Signature: _____

Date: _____